

# HAIR PRO SOLUTION POLICY AND GUIDELINES

- **BE RESPECTFUL AND KIND**
- **TREAT ALL MEMBERS WITH RESPECT AND KINDNESS. AVOID INFLAMMATORY LANGUAGE, NAME CALLING, OR ANY FORM OF BULLYING**
  
- **NO SELF PROMOTION OR SPAM. REFRAIN FROM PROMOTING YOUR OWN BUSINESS, SERVICES OR UNRELATED CONTENT.**
  
- **STAY ON TOPIC. ENSURE THAT YOUR POSTS AND COMMENTS ARE RELEVANT TO THE GROUPS PURPOSE**
  
- **RESPECT PRIVACY. NOT SHARE PERSONAL INFORMATION, SCREENSHOTS, OR PRIVATE CONVERSATIONS.**
  
- **NO POLITICAL OR RELIGIOUS DEBATES.**
  
- **USE APPROPRIATE LANGUAGE. AVOID USING PROFANITY OR OFFENSIVE TERMS**
  
- **FOLLOW FACEBOOK'S COMMUNITY STANDARDS INCLUDING HATE SPEECH, & HARASSMENT**
  
- **NO COPY RIGHT MATERIAL. DO NOT POST OR SHARE CONTENT THAT YOU DO NOT HAVE A RIGHT TO USE**
  
- **ENGAGE POSITIVELY. PARTICIPATE ACTIVELY AND POSITIVELY IN DISCUSSIONS. SHARE HELPFUL RESOURCES**

## **CANCELLATION POLICY FOR HAIR PRO SOLUTIONS MEMBERSHIPS**

**We understand that circumstances may change, and you may need to cancel your membership. To cancel your Hair Pro Solutions membership, please notify us at least 7 days before your next billing date. Cancellations will take effect at the end of your current billing cycle, and you will not be charged for the next month.**

**Please note that we do not offer refunds for partial months, and access to membership benefits will continue until the end of the paid period. To cancel your membership, please contact our customer service team via email at [support@hairprosolutions.com](mailto:support@hairprosolutions.com).**

**Thank you for being a part of our community, and we hope to support you again in the future. If you have questions we can be reached at 513-415-9262**